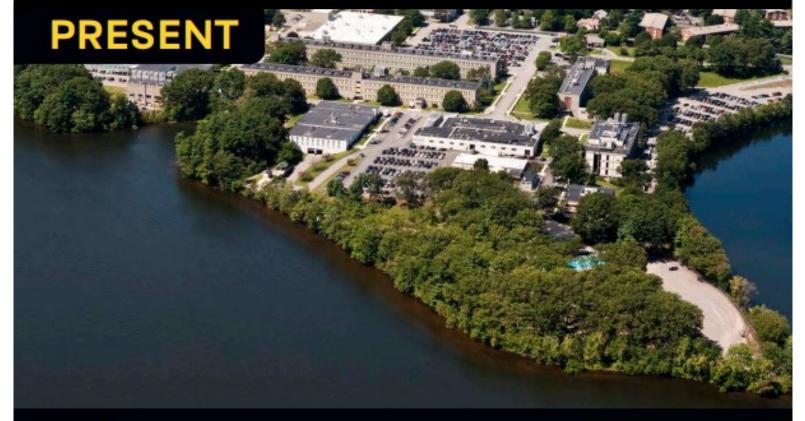
# **COMMUNITY RESOURCE GUIDE**







# NATICK SOLDIER SYSTEMS CENTER







## "One Team Committed to Soldier Success"

Proponent of the Natick Commanders Ready and Resilient Counsel

Contact information and updates:

Department of Human Resources: (508) 206-4049

Public Affairs Specialist: (508) 206-4025

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## **ABOUT NATICK SOLDIER SYSTEMS CENTER**

For over 65 years, the U.S. Army Natick Soldier Systems Center (NSSC) in Natick, Mass., has enhanced, empowered, and enabled the Warfighter by researching and developing, and more recently integrating and sustaining, nearly everything they eat, wear, and carry. Located in a small suburb west of Boston, Natick's proximity to businesses, hospitals, and colleges and universities in the area has been instrumental to its mission success. As technology has progressed through the decades, cooperative agreements with our local partners helped ensure that not only Soldiers but all joint service members continued to benefit from cutting-edge technology created within NSSC.

Organized and commissioned in 1953 as the Quartermaster Research Facility, and then later known as "Natick Labs," developments made during the first decade benefited troops in the Vietnam conflict. Many items originally designed for Soldiers soon found their way into other markets with body armor technology, for instance, transitioning to protect law enforcement officers. As tenant organizations moved to Natick, Natick Labs became known as Natick Soldier Systems Center and the installation became a joint-service organization, no longer thinking about the needs of just the Army Soldier, but all Warfighters including Sailors, Marines, Airmen, Coast Guardsmen and most recently Guardians.

Through military operations in Vietnam, Grenada, Panama, the Persian Gulf, Somalia, Haiti, Kosovo, and Bosnia, NSSC employees worked tirelessly to research, develop, and improve items for our Warfighters, especially those deployed around the world. Over the years, Natick's products have received many patents. Many of these products have transferred into the hands of consumers, especially in the field of food research. Innovations in frozen food technology, freeze-drying and packaging can all trace their roots back to the NSSC.

After Sept. 11, 2001, it was more important than ever that NSSC continued its work on transitioning military technology into the hands of our Nation's first responder community. With troops deployed not only in Afghanistan and Iraq fighting the War on Terror, but in more than 100 countries around the world, NSSC continues the important mission of enhancing, empowering, and enabling the Warfighter.

The past 68 years would not have been possible without the creative and innovative employees of the NSSC. They are dedicated and passionate about the work they do, and they are recognized for it. Employees here have been honored since the 1960s with Army Research and Development Achievement Awards, which recognize significant scientific and engineering achievements. Employees who have, according to the Army, established a "pattern of excellence" have also received numerous meritorious civilian service awards. More recently, researchers at the DEVCOM Soldier Center were awarded the Major General Greene Team Innovation Award for their development of shelf stable pizza for the Meals, Ready-to-Eat (MRE) Ration.

Whether Soldier, civilian or contractor, the team at Natick have routinely gone the extra mile through the past 68 years to ensure the men and women of our military are well taken care of. They look forward to continuing to provide the service members of our nation the outstanding support they have come to expect from Natick.

### **NEWCOMERS ORIENTATION**

If you are new to NSSC or are returning after spending time away from the installation, after you contact our organization, your second contact should be Army Community Services located in Building 1, 1st floor in room A-124 or (508) 206-4026. Whether a Service Member, DoD Civilian, or Contractor, your sponsor is a critical asset to familiarize you with NSSC and services offered. Because NSSC is a small diverse installation with unique missions, many services are provided via hub and spoke and across several installations. USAG Natick gladly provides installation walkthroughs as requested to familiarize newcomers with all facilities and services on and off the installation.

## **SOCIAL MEDIA**

Stay connected with the latest news and updates from NSSC

NSSC Webpage: https://www.army.mil/natick

Garrison Webpage: https://homeadmin.army.mil/natick/index.php

Garrison Facebook Page:

https://www.facebook.com/settings?tab=profile&section=username

Twitter: <a href="https://twitter.com/NatickSSC">https://twitter.com/NatickSSC</a>

#### **INSTALLATION SUPPORT**

#### In- and Out-processing

Newly assigned or departing service members and/or DA civilians should report to their gaining/losing agency to obtain their organizational in- or out-processing checklist. Several of the stops may require visiting USAG, Natick Headquarters, Building 1, 10 General Greene Avenue.

#### **Sponsorship**

Soldiers will need to use the Army Career Tracker's Total Army Sponsorship Program to initiate the DA Form 5434 (Sponsorship Program Counseling and Information Sheet) and request a sponsor. Sponsorship is required to process permanent change of station orders to most installations. Department of the Army civilians can fill out the PDF version of DA Form 5434 and email it to their gaining organization or supervisor to request a sponsor

Phone: N/A

Website: https://actnow.army.mil/

Services: N/A Programs: N/A

Fees: N/A

**Target Audience:** All military personnel and DA Civilians PCS to Natick

#### ID Card / Common Access Card (CAC) Processing

10 General Greene Avenue, Bldg. 1, Room A125, Natick, MA 01760

**Phone**: (508) 206-4030

Hours of Operation: M-F (0730-1500) Website: https://idco.dmdc.osd.mil/idco/

**Services**: CAC and ID card processing, PIN resets, DEERS updates, and general

services related to ID cards

Programs: N/A Fees: N/A

**Target Audience**: Active-Duty, Reserve and National Guard Soldiers; Family members of Active-Duty, Reserve and National Guard; DA civilians, military Retirees and their

**Families** 

## Army Family Housing

**Housing Manager** 

10 General Greene Ave, Bldg. 45, Room L103, Natick, MA 01760

**Phone:** Desk: (508) 206-4140, Cell: (508) 654-1653

**Hours of Operation:** M-F (0800-1600)

Website: https://home.army.mil/natick/index.php/my-fort/all-services/housing

**Services:** On and Off base housing referral services, lease review, landlord/tenant

dispute, landlord/tenant laws,

**Programs:** Rental Partnership Program, Preferred Employer discounts, Military

Discount Fees: N/A

Target Audience: On base housing: all Active duty, Reserve & National Guard

Soldiers

**Off base housing:** Active duty, Family members of active duty, DA Civilians and their Family members, military Retirees, and their Family members

Employee Assistance Program (EAP)

656 Eichelberger Road, West Point, NY 10996 (In the Army Substance Abuse Program building)

**Phone**: (845) 938-1039

**Hours of Operation**: M-F (0800-1600)

Website: https://www.army.mil/article/235848/nssc\_eap\_program

**Services**: Provides assistance in addressing life's challenges and improving work and life balance through referral services, such as, short-term guidance, education, and

mediation to civilian employees for resolution of adult living problems.

**Programs**: Prevention education, well-being promotion, basic budgeting, anger management, grief, relationship issues, conflict at work, depression, and anxiety.

Fees: N/A

**Target Audience**: Civilian employees and their Families, Military Family members, military Retirees, and their Families. Must be 18+ years old. Supervisors are encouraged to utilize the services

Civilian Human Resources Agency (CHRA) / Civilian Personnel Advisory Center

10 General Greene Avenue, Bldg. 1, Room A101, Natick, MA 01760

**Phone**: Teleworking (MS Teams only) **Hours of operation**: M-F (0600-1730)

**Services**: All DA civilian personnel actions, including leave and attendance, employee discipline, performance and appraisal assistance, and benefits assistance.

**Programs**: Army benefits, retirement preparation, workers compensation, labor and management employee relations

Fees: N/A

Target Audience: DA Civilians

Directorate, Human Resources (DHR)

10 General Greene Avenue, Bldg. 1, Room 214, Natick, MA 01760

Phone: (508) 206-4050

Hours of operation: M-F (0700-1700)

Website: N/A

**Services**: DA civilian personnel actions, records management, FOIA, awards,

workforce development, publications, CAC/ID cards

**Programs**: ASAP and EAP

Fees: N/A

Target Audience: DA Civilians

#### Official Mail and Distribution

10 General Greene Avenue, Bldg. 25, Natick, MA 01760

Phone: (508) 206-4000

**Hours of operation**: M-F (0730-1600)

Website: N/A

Services: Official mail distribution, forms and publications orders/procurement, and

accountable mail pick up

Programs: N/A Fees: N/A

Target Audience: Service members and/or DA civilians assigned to units on Natick

#### **NSSC Legal Assistance**

10 General Green Ave, Bldg. 1, Natick, MA 01760

Phone: (508) 206-4052, adam.j.janeczek.civ@army.mil

**Hours of Operations:** By appointment

Website: N/A

**Services:** Basic level legal assistance including simple wills, powers of attorney, etc.

Programs: N/A Fees: N/A

Target Audience: Active Duty Service Members, DA Civilians, Retirees

#### **Equal Employment Office**

10 General Greene Avenue, Bldg. 1, Room A106, Natick, MA 01760

Phone: (508) 206-4018

Hours of operation: M-F (0600-1500)

**Services**: The EEO Program provides employees with rights and procedures for redress in instances in which they have suffered discrimination. Provide guidance to qualified employees with a disability on the procedures to request a reasonable

accommodation **Fees**: N/A

Target Audience: All NSSC DA Civilians

#### Inspector General (IG)

10 General Greene Ave, Bldg. 1, Room A123, Natick MA 01760

(In building 1 next to the ID card section)

Phone: (508) 206-3020; DEVCOM IG Hotline (410) 306-2424

Hours of operation: M-F (0800-1600)

Website: N/A

Services: Provide IG assistance, investigations, teaching and training, and IG

inspections.

**Programs**: Prevention education, well-being promotion, basic budgeting, anger management, grief, relationship issues, conflict at work, depression, and anxiety.

Fees: N/A

**Target Audience**: Military Service Members, Family Members, Civilian employees and military Retirees and their Families

#### **Department of Army Police/Security/Physical Security**

10 General Greene Ave, Bldg. 1, Room A036, Natick MA 01760 (In building 1 basement across from Hanscom Credit Union)

**Phone**: (508) 206-4007; **Fax:** (508) 206-4009

Hours of operation: 24/7

**Window Hours:** M-F (0600-1800)

**Services**: Report a crime, Vehicle registration, Firearms registration (military family housing), Traffic Accident reporting, Lost CAC card reporting, visitor vetting and access

control

**Programs**: Physical Security Inspections, Active Shooter training and crime prevention

Fees: N/A

Target Audience: Service members and their Families, Civilian employees, and

contractors on the installation.

#### **Hanscom Federal Credit Union**

10 General Green Ave, Bldg. 1, Ground Floor

**Hours of Operation:** M-F (0830-1600) **Phone:** (781) 698-2132, 2134, 2136

#### **RELIGIOUS SUPPORT**

#### **NSSC Chaplain Section**

10 General Green Ave, Bldg.1, office A-122, Natick, MA 01760

Religious Affairs NCO

**Office Phone**: (508) 206-3012

Chaplain

Office Phone: (508) 206-3011

**Hours of Operation:** (walk-in) M-F (0900-1600) (Appointments available at any time)

Website: N/A

**Services:** Religious Support, Confidential Counseling Services, Team/Individual

Conflict Management, Organizational Effectiveness Training, Advisement on Religion,

Morals, Ethics and Morale, Moral Leadership Training/Development

Programs: N/A

Fees: N/A

**Target Audience:** All NSSC Servicemembers, Employees and their Families

#### **MEDICAL SERVICES**

#### **NSSC Primary Care Clinic**

10 General Green Ave, Bldg. 42a, Natick, MA 01760

**Phone:** (508) 206-2449 or x2397

Sick Call (walk-in) M-TH (0800-0900); Appointments M-TH (1300-1500)

Website: N/A

**Services:** Limited primary care medical services to all AD assigned to NSSC; includes acute health concerns, and medical readiness/administrative exams (PHA, SHPE,

Airborne physicals, etc.)

Programs: N/A Fees: N/A

Target Audience: AD ONLY

#### **Hanscom AFB Family Health Clinic**

90 Vandenberg Dr., Bldg. 1900, Hanscom AFB, MA 01731

Medical: (781) 225-6789

Medical hours: M-F (0730-1630), closed the first Thursday afternoon every month for

readiness training **Dental:** (781) 225-6324

Dental hours: M-F (0730-1630), TU-TH (0730-1630), W (0830-1630)

Pharmacy hours: M-F (0730-1630), closed the first Thursday afternoon every month for

readiness training

Website: https://hanscom.tricare.mil

**Services:** Acute, routine and wellness primary care services by appointment only to

enrolled TRICARE beneficiaries.

**Programs:** Primary care, preventive care, EFMP, alcohol and drug abuse prevention and treatment (ADAPT), family advocacy, mental health, lab tests and radiology, case management, children's health, and vision.

**Urgent Care:** If you're unsure about whether you need urgent care, call the Military

Health System Nurse Advice Line to speak with a registered nurse or visit

MHSNurseAdviceLine.com for web or video chat or dial 1-800-TRICARE (874-2273)

Fees: N/A

Target Audience: Service Members, Families, Retiree's

#### **SEXUAL HARASSMENT ASSAULT RESPONSE & PREVENTION**

#### **NSSC (SARC) Sexual Assault Response Coordinator**

10 General Greene Avenue, Bldg. 1, Room A-127, Natick MA 01760

Phone: (508) 206-4090; NSSC 24/7 SHARP Hotline: (508) 395-9141, DoD Safe

Helpline: (877) 995-5247

**Hours of Operation:** M-F (0800-1600)

Website: www.sexualassault.army.mil; www.safehelpline.org

**Functional Areas:** Program management, prevention, training, community outreach,

advocacy, & response

Programs: Enhance mission readiness through the prevention of sexual assault, sexual

harassment, and associated retaliatory behaviors while providing comprehensive

response capabilities

Fees: N/A

Target Audience: Includes all Active Duty, DA Civilians, & adult dependents

#### **ARMY COMMUNITY SERVICES**

#### **Child Related Issues & Abuse**

Military Police (On-Post)

508-206-4005

DA IMCOM 24/7 Domestic Violence Hotline 855-827-0400 Massachusetts Department of Children and Families 617-748-2000

#### **Army Community Service Program- Family Advocacy Liaison**

10 General Greene, Natick, MA 01760

**Phone:** (508) 206-4026

**Hours of Operation:** M-F (0900-1500)

Website: <a href="https://home.army.mil/natick/index.php/my-fort/all-services/army-community-">https://home.army.mil/natick/index.php/my-fort/all-services/army-community-</a>

<u>service</u>

**Services:** Provides NSSC prevention education, outreach services and liaison services

to Family Advocacy Program Manager at Hansom AFB

**Programs:** Prevention Education, outreach services, training, and appropriate referrals.

Fees: N/A

Target Audience: Includes all Active duty and Military Families members of active duty

#### **Hanscom AFB Family Advocacy Program Manager**

90 Vandenberg Drive, Hanscom AFB, MA 01731

**Phone:** (781) 225-6385

**Hours of Operation:** M-F (0730-1500)

Website: https://hanscom.tricare.mil/Health-Services/Mental-Health-Substance-

Abuse/Family-Advocacy

Services: Provides prevention, response and treatment to child abuse, neglect, and

domestic abuse/intimate partner violence in military families.

Programs: Outpatient Treatment, Crisis Intervention, Prevention Education, and

appropriate referrals

Fees: N/A

**Target Audience:** Includes all Active duty and Military Families members of active duty

#### **Child & Youth Services**

#### Child Development Center, Hanscom AFB

1 Eglin St., Building 1994, Hanscom AFB, MA 01731

Phone: (781) 225-6129

**Hours of Operation:** M-F (0700-1700)

Website: https://www.hanscomfss.com/child-development-center

**Services:** Offers quality and affordable programs and services for eligible children and youth, birth through 5 years of age. The CDC offers full-time and hourly care on a space

available basis for children ages 6 weeks to 5 years

**Programs:** Child Development Centers and Family Child-Care

Target Audience: Includes all Active duty, Retirees, DOD civilians, and Family

members

#### School Age Program, Hanscom AFB

SAC Center, Building 1999, Hanscom AFB, MA 01731

Phone: (781) 225-6051

**Hours of Operation:** Varity based on needs. Call for more details

Website: https://www.hanscomfss.com/school-age-program

Services: Offers before and after school care as well as vacation and summer camps

for children in grade K-6.

**Programs:** School Age program

Target Audience: Includes all Active duty, Retirees, DOD civilians, and Family

members

#### **School Liaison Services**

10 Kirtland St., Building 1240, Hanscom AFB, MA

Phone: (781) 382-5277

Website: https://www.hanscomfss.com/school-liaison-office

**Hours of Operation:** M-F (0730-1600)

**Services:** School Liaison Services provides access to a wide range of educational resources available to Army families such as, assistance with school registration, academic credits issues, coordination of transition services, special needs system

navigation and link to Home School organizations and support **Target Audience:** Includes all Active duty and Family members

#### **Army Fee Assistance Program**

Phone: (800) 424-2246

Website: https://www.childcareaware.org/fee-assistancerespite/military-

families/army/afa-program/

Hours of Operation: 8:00am- 7:00pm

**Services:** Provides authorized Active Duty, Reserve and DoD Civilian personnel assistance in locating, selecting, and offsetting the cost of civilian childcare when onbase childcare is not available or a viable option for the family.

Target Audience: Includes all Active duty, Reserve, and DoD Civilians

#### Schools

#### **Natick Public Schools**

13 East Central Street, Natick, MA 01760

**Phone:** (508) 647-6500

**Hours of Operation:** M-F (0800-1500)

Website: www.natickps.org

Services: Natick Public Schools service families within the Natick and Boston

community from PreK- age 22.

**Programs:** Natick PS offers a variety of programs that work to support students and families. Programs include Academic Talented & Gifted program, After school and Early Risers, METCO, Elementary Enrichment, English Language learners, Natick Remote Learning Academy, Summer Learning Programs and Social-Emotional Learning.

Target Audience: Natick and Boston residents

#### Hanscom AFB Schools

4 Ent Rd, Hanscom AFB, MA 01731

Phone: (781) 274-7721

Hours of Operation: M-F (0800-1500) Website: <a href="https://www.lincnet.org/Page/317">https://www.lincnet.org/Page/317</a>

**Services**: Hanscom, AFB schools serve families at Hanscom AFB from PreK- 8<sup>th</sup> grade. High school students are transported to Bedford High School or Shawsheen Vocational

Tech High School.

Target Audience: Dependents of Active Duty or retired military personnel residing on

Hanscom Air Force Base.

#### **Special Needs**

#### **Army Community Service- Exceptional Family Member Program (EFMP)**

10 General Greene, Natick, MA 01760

Phone: (508) 206-4026

**Hours of Operation:** M-F (0900-1500)

Website: <a href="https://home.army.mil/natick/index.php/my-fort/all-services/army-community-">https://home.army.mil/natick/index.php/my-fort/all-services/army-community-</a>

service

**Services:** The Exceptional family Member Program (EFMP) is a Department of the Army (DA) Program to assist you through selective assignments and reassignments as you travel with your special needs family members(s).

**Programs**: EFMP Family helps families navigate the identification and enrollment and assignment coordination processes. EFMP also assist with information and referral to military support providers and community services.

Fees: N/A

**Target Audience:** Includes all eligible military family members and dependent relatives with special needs

#### **EFMP- Support**

4<sup>th</sup> Armored Division Drive, Bldg. 10250, Fort Drum, NY 13602

**Phone:** (315) 772-5476

**Hours of Operation:** M-F (0730-1600)

Website: <a href="https://home.army.mil/drum/index.php/about/Garrison/directorate-human-resources/soldier-and-family-readiness-division-sfrd/SFRC/exceptional-family-member-program-efmp">https://home.army.mil/drum/index.php/about/Garrison/directorate-human-resources/soldier-and-family-readiness-division-sfrd/SFRC/exceptional-family-member-program-efmp</a>

**Programs**: EFMP helps to provide support and that require care for Family Members with disabilities and special needs, to better support the Soldiers and Family Members. EFMP assists with the special physical, emotional, developmental, and intellectual needs by providing community support services such as resources, information and referral advocacy, support groups, respite care and relocation assistance.

Fees: N/A

**Target Audience:** Includes Active Duty Family members and dependent relatives with special needs

#### **EFMP -Keller Army Community Hospital**

900 Washington Road, West Point, NY 10996

Phone: (845) 938-6881

**Hours of Operation:** M-F (0800-1500)

Website: https://keller.tricare.mil/Health-Services/Family-Developmental-Services/EFMP

**Programs**: EFMP is a program for both child and adult family members with any specialty medical or educational needs. The Keller EFMP office provides services for family members needing enrollment, dis-enrollment, update information and family member travel screening.

Fees: N/A

**Target Audience:** Includes Active Duty Family members and dependent relatives with special needs.

#### **Mental Health Counseling**

#### **Hanscom AFB Mental Health Flight**

90 Vandenberg Dr, Hanscom AFB, MA 01731

**Phone:** (781) 225-6789

**Hours of Operation:** M-F (0730-1500)

Website: <a href="https://hanscom.tricare.mil/Health-Services/Mental-Health-Substance-Abuse">https://hanscom.tricare.mil/Health-Services/Mental-Health-Substance-Abuse</a> **Services:** The Mental Health Clinic serves Active Duty Service Members who are eligible to receive treatment. Common services received at the clinic are intervention and prevention for mental health issues related to pre-deployment, post-deployment, stress, anger, anxiety, depression, adjustment problems and relationship issues

Fees: N/A

Target Audience: Includes all eligible active duty

#### Military OneSource Counseling Services

Contact information supports the entire state of Massachusetts

Website: https://www.militaryonesource.mil/confidential-help/non-medical-counseling/

**Services:** Military OneSource counseling services are designed to provide service help with short-term issues such as adjustments to situational stressors, stress management decision making, communication, grief, blended Family issues and parenting skills issues. Counseling sessions can be arranged face-to-face, telephone consultation or online consultations

Target Audience: Active-duty, Guard, and Reserve member and their Families.

#### **Career Counseling**

#### **Army Community Service- Employment Readiness Program (ERP)**

10 General Greene, Natick, MA 01760

**Phone:** (508) 206-4026

**Hours of Operation:** M-F (0900-1500)

Website: <a href="https://home.army.mil/natick/index.php/my-fort/all-services/army-community-">https://home.army.mil/natick/index.php/my-fort/all-services/army-community-</a>

service

**Services:** Provides information and referral services in the areas of employment, education, training, and transition opportunities.

**Target Audience:** Military ID card holders to include all military personnel/Family members and DoD civilian ID card holders

#### **Financial Counseling**

**Army Community Service – Financial Readiness Program (FRP)** 

10 General Greene, Natick, MA 01760

**Phone:** (508) 206-4026

**Hours of Operation:** M-F (0900-1500)

Website: https://home.army.mil/natick/index.php/my-fort/all-services/army-community-

<u>service</u>

**Services:** The FRP offers education, counseling and emergency financial assistance and support services to assist members and their Families with their financial affairs. Individual counseling services provide support in areas such as budgeting, financial planning, retirement planning, debt liquidation, credit, and TSP. Army Emergency Relief (AER) assistance is available to help with rent/mortgage, utilities, food, POV repairs, medical/dental expenses, and other needs

**Target Audience:** Active and retired service members, ID card family members, and DoD Civilians; however, financial assistance is only available for active and retired service members and their ID card family members

#### **Food Assistance**

**Supplemental Nutrition Assistance Program (SNAP)** 

**Phone:** (617) 887-8765

Website: https://dtaconnect.eohhs.mass.gov/

**Services:** Provides nutrition benefits to supplement the food budget of needy families

so that purchase healthy food and move towards self-sufficiency.

Target Audience: Massachusetts families who qualify

Women, Infant, and Children (WIC)

188 Marrett Street, Building 1540 Hanscom AFB MA 01731

**Phone:** (617) 575-5330

Website: https://www.mass.gov/locations/bedford-wic-program-military-only

**Services:** WIC is a nutrition program that provides healthy foods, nutrition education, breastfeeding support, and referrals to healthcare and other services, free of charge, to Massachusetts families who qualify. WIC's goal is to help pregnant and breastfeeding

women and kids under 5 healthy

**Target Audience:** Massachusetts families who qualify

#### **Family Support**

**Army Community Service Program** 

10 General Greene, Natick, MA 01760

Phone: (508) 206-4026

**Hours of Operation:** M-F (0900-1500)

Website: https://home.army.mil/natick/index.php/my-fort/all-services/army-community-

service

**Services:** A social service agency that offers a comprehensive array of programs and services dedicated to maintaining the readiness of Soldiers, Families, and communities by fostering self-reliance, resiliency, and stability. We are the commander's principal Family readiness agency, providing comprehensive, coordinated, as responsive services that support readiness of Soldiers, civilian employees, and their Families **Target Audience:** Active duty, Retired Military, Family members, and DA civilians

#### Moving (PCS)/Relocation

**Army Community Service Program- Relocation Assistance Program (RAP)** 

10 General Greene, Natick, MA 01760

**Phone:** (508) 206-4026

**Hours of Operation:** M-F (0900-1500)

Website: <a href="https://home.army.mil/natick/index.php/my-fort/all-services/army-community-">https://home.army.mil/natick/index.php/my-fort/all-services/army-community-</a>

service

**Services**: The Relocation Readiness Program offers support system to help you and your Family make permanent change of station (PCS) moves as smoothly as possible. The mission of the Relocation Readiness Program is to minimize the stress of relocation by offering information, skills and resources to Soldiers and Families that will simplify the moving process throughout their military career

Target Audience: Active duty, Retired Military, Family members, and DA civilians

**Army Community Service- Lending Closet** 

**Phone:** (508) 206-4026

**Hours of Operation:** M-F (0900-1500)

Website: <a href="https://home.army.mil/natick/index.php/my-fort/all-services/army-community-">https://home.army.mil/natick/index.php/my-fort/all-services/army-community-</a>

service

**Services:** The lending closet provides basic housekeeping items for temporary loan to incoming and outgoing families and in other cases determined appropriate. Items include small household goods. Items are loaned out for 30 days with DoD card **Target Audience:** Active and retired service members, ID card family members, and

**DoD Civilians** 

#### <u>DFMWR</u>

#### **MWR Director's Office**

10 General Green Ave, Bldg. 38, Natick, MA 01760

**Phone:** (508) 206-4104

Hours of Operation: M-F (0900-1500) Website: www.natick.armymwr.com

Services: All General Inquiries, Unit Funds, Private Organizations, Donations, Vending,

Marketing

**Programs:** All MWR Programs and Activities

Fees: N/A

Target Audience: All Personnel

#### **Physical Fitness Center**

10 General Green Ave, Bldg. 14, Natick, MA 01760

**Phone:** (508) 206-4098

Hours of Operation: 24/7 Open Use; Training Staff Hours M-F (0900-1300)

Website: www.natick.armymwr.com

Services: Self-guided Fitness, Group and Individual Instruction, Showers and Changing

areas, Fitness Assessments and Orientation

Fees: N/A

Target Audience: All Personnel

#### **Community Activities Center (CAC)**

10 General Green Ave, Bldg. 38, Natick, MA 01760

Phone: (508) 206-4104

Hours of Operation: Snack Bar M-F (0900-1400); Bar Service TU & TH (1430-1900);

Weekends by Appointment

Website: www.natick.armymwr.com

Services: Food and Beverage Service, Recreation Opportunities, Meeting and Event

Space

Programs: Snack Bar

Fees: Service Specific listed on Website

Target Audience: All Personnel

#### **Outdoor Recreation**

10 General Green Ave, Bldg. 38, Natick, MA 01760

Phone: (508) 206-4104

Hours of Operation: M-F (0900-1500) Website: www.natick.armymwr.com

**Services:** Recreation Equipment Checkout and Rental, Beach Area at Lake Cochituate

Fees: Service Specific listed on Website

Target Audience: All Personnel

#### AAFES Barber Shop

10 General Green Ave, Bldg. 1, Natick, MA 01760

**Hours of Operation:** W-TH (1515-1730)

**Services:** Hair Cuts **Fees:** As Posted

Target Audience: All Personnel; Active Duty walk to front of line