



Equipment Rental Agreement

US Army Natick Soldier System Center
Family and MWR
10 General Greene Ave, Building 14
Natick, Massachusetts 01760-5013
Phone: (508) 206-4104

Your Natick FMWR is committed to delivering high quality choices in a welcoming environment that supports the well-being of our Soldiers, Families, Retirees and Civilians. All MWR Programs are governed by AR 215-1.

Rental of the equipment is on a first-come, first-serve basis. Reservations can be made up to four (4) weeks in advance. Payment must be made in full at time of pickup. Same day rentals cannot always be guaranteed.

Equipment pick-up / turn-in time will be confirmed when booking (Monday - Friday, 0800 - 1500).

Rental, Payment, and Return Policy

1. **Cleaning Procedures** - All equipment must be returned in the same condition as it was checked out. If equipment is returned unclean, cleaning fees will be applied.
2. **Damages** - If equipment is damaged or lost while in your possession, you will be charged for the cost of all repairs or replacement.
3. **Pick Up/Return** - All equipment must be picked up and returned on the date and time indicated on the Rental Agreement. Rental equipment is due back within 48 hours from the time of pickup. Weekly rentals must be returned by noon, seven days after pickup. Rentals that begin on Friday must be picked up by 1500 and are due back by 0900 on the following Monday.
4. **Late Fees** - If equipment is not returned as scheduled – late fees are assessed at two (2) times the daily rate for each day late.
5. **Reservation Extensions** - May be made by calling Family and MWR before the original turn in time. If equipment is already reserved for the following day by another patron – no extension will be given. If an extension is given you will be responsible for the normal daily fees, due at time of request.
6. **Loading/unloading** - Renter is responsible for loading and unloading of rental equipment on and off POV. MWR does not provide tie down straps.
7. **Cancellations** - Must be made no later than 48 hours prior to scheduled rental. Failure to do may result in forfeiture of any paid fees.
8. **Misuse** - Misuse of program privilege, personally profiting from the use of MWR services constitutes a violation that may result in loss of MWR privileges, IAW AR 215-1, Chapter 7, para 4 (3).
9. **Agreement** - **By signing, renter confirms to have read, understood, and agrees with all terms herein.**



RELEASE AND HOLD HARMLESS AGREEMENT

The undersigned, desirous of renting and using the items of equipment shown on the following page from the USAG Natick Recreation Equipment Checkout Center, does hereby, as an inducement to the said facility to allow the use and rental of the equipment by the undersigned and in consideration of the said facility allowing the use and rental of the equipment by the undersigned does hereby forever release, acquit and discharge said Recreation Equipment Checkout Center and the Government of The United States of America, and all officers, agents, and employees thereof, of any and all cause or causes of action including personal injury, illness, death and property damage, costs, charges, claims, demands and liabilities of whatever kind, name or nature in any manner arising out of the use, enjoyment, and control of the said equipment.

This release is intended to cover all injuries, fatal and /or nonfatal, and illness of every name, type, kind, or nature, and personal property damage, if any, which may be or which might be sustained or suffered from any cause whatsoever connected with or arising out of or by reason of the use of the said equipment issued from the Recreation Equipment Checkout Center.

The undersigned further agrees that he/she will indemnify and will hold harmless the Recreation Equipment Checkout Center and the Government of The United States of America, and all officers, agents, and employees thereof, from any and / or all costs, charges, claims, demands and liabilities of any kind arising from the proper or willful improper (negligent), act or use of equipment by the undersigned.

The undersigned agrees that he/she will exercise reasonable care in the use of the equipment and will return it to the Recreation Equipment Checkout Center in the same good condition in which it was received.

The undersigned further agrees that he/she assumes full responsibility for said equipment and that he/she will make restitution for any loss, damage, to the equipment while under his/her care and custody. Restitution is considered the repair or replacement cost of rented equipment from the person listed on the contract, regardless of what or who caused the damage or loss. Said patron will not be permitted to utilize rental equipment until full restitution is fulfilled.

Name (Printed)

Name (Signature)

Date

**Note: There is NO exception to these policies!
We have a NO REFUND policy outside cancellation guidelines!**

If you have any questions, please contact **Natick Family & MWR at (508) 206-4104.**

Rental Agreement / Invoice

Name: _____ Contact Number: _____

Unit/Organization (if applicable): _____

Signature: _____ Date: _____

Pick date / time: _____ Turn in date / time: _____

Item Description	Quantity	Unit Price	Total Price
GRAND TOTAL			

FMWR Use Only:

Deposit Fee paid by: Credit Card

Date: _____ Receipt #: _____

Rental Fee paid by: Credit Card

Date: _____ Receipt #: _____